

RULES FOR CONDUCTING IN-PERSON EDUCATIONAL CLASSES FOR CHALLENGE BOX EDU

§1. General Provisions

1. These Regulations set forth the rules for the organization, reservation, and conduct of paid, 2-hour in-person educational classes held at educational facilities for students in grades 7–8 of elementary school, students in secondary schools, educational centers, and childcare facilities, college students, employees of the education and culture sector, as well as for children and youth during their winter and summer breaks.
2. The organizer of the activities is: Małgorzata Zielińska, with her registered office in Warsaw (03-984) at 20/23 Uminskiego Street, with tax identification number (NIP) 8741546104 and National Economy Entity Official Register number (REGON) 361186628. The service provider for the classes will be Challengeboxedu, represented by Joanna Chochlewicz and Tomasz Zieliński.
3. The contracting entity for the classes is the educational institution, represented by an authorized person.
4. These Terms and Conditions constitute an integral part of the contract concluded between the Organizer and the Ordering Party.

§2. Reservation and Conclusion of the Agreement

1. Classes are reserved via the registration form available on the website www.challengeboxedu.pl
2. The contract is concluded upon confirmation of the reservation via email and telephone and upon payment of the reservation fee.
3. Failure to make payment by the specified deadline results in the cancellation of the reservation.

§3. Fees and Payments

1. The amount of the fee is determined in accordance with the current offer (price list on the website).
2. The reservation fee is 600 PLN. The applicant makes the payment to the bank account number, which will be sent via email after the application is submitted. In the transfer description, the applicant must include their first and last name, as well as the time and date the session begins.
3. The remaining amount is payable on the day of the session.
4. In the event of a delay, the Organizer may charge statutory interest for the delay.

§4. Cancellation

1. Cancellation must be made in writing (via email).
2. Up to 14 days before the event date – 100% refund of the reservation fee.
3. 13–7 days before the event date—50% refund of the reservation fee.
4. Less than 7 days before the date—the reservation fee is non-refundable. An exception is made if a replacement group is found for the previously reserved date.
5. If it is not possible to participate in the classes or if cancellation occurs less than 7 days prior to the start of the classes and if no other group is designated to participate in the classes in place of the withdrawing group, the Customer is entitled to receive a Voucher equal to the cost of the classes.
6. Vouchers received in accordance with the provisions of these Terms and Conditions must be redeemed within 3 months of the date of issuance. If they are not redeemed within the specified period, the right to use them expires. Redeeming a voucher allows the holder to participate, during its validity period, in

the class offerings available on the Organizer's website [at www.challengeboxedu.pl](http://www.challengeboxedu.pl), provided that there are available spots in the classes.

7. A student's absence does not constitute grounds for a reduction in payment.

§5. Minors and Supervision (regarding classes in elementary and secondary schools)

1. The participants are minors.
2. The institution is required to obtain consent from parents or legal guardians.
3. The organizer is responsible for the pedagogical supervision of the students.
4. The organizer assumes no responsibility for the care of the participants.

§6. Liability for Damages

1. The contracting authority is liable for damages caused by participant.
2. In the event of damage, a report shall be prepared.
3. The Contracting Authority shall cover the repair costs within 14 days.

§7. Cancellation of Classes

1. The Organizer may cancel classes for reasons beyond its control (force majeure, administrative decisions, instructor's unavailability).
2. The Organizer will propose a new date or refund the full amount paid.
3. The Organizer is not liable for indirect costs.

§8. Protection of Personal Data

1. The Organizer is the data controller.
2. Data is processed for the purpose of fulfilling the contract.
3. Data subjects have rights in accordance with the GDPR.
4. Details are provided in the Privacy Policy.

§9. Complaints

1. Complaints may be submitted via email within 7 days of the event's completion.
2. The Organizer will review the complaint within 14 days.

§10. Final Provisions

1. Disputes shall be resolved by the court having jurisdiction over the Organizer's registered office.
2. These Terms and Conditions take effect on the date of publication.
3. In matters not covered by these Terms and Conditions, the provisions of generally applicable law shall apply.
4. In the interest of the safety of minors and in accordance with the provisions of the Act of July 28, 2023, amending the Family and Guardianship Code and other acts, the Contractor shall carry out the project and related tasks based on the Standards for the Protection of Minors—the Standards for the Protection of Children, known as the “Kamilka Act.”